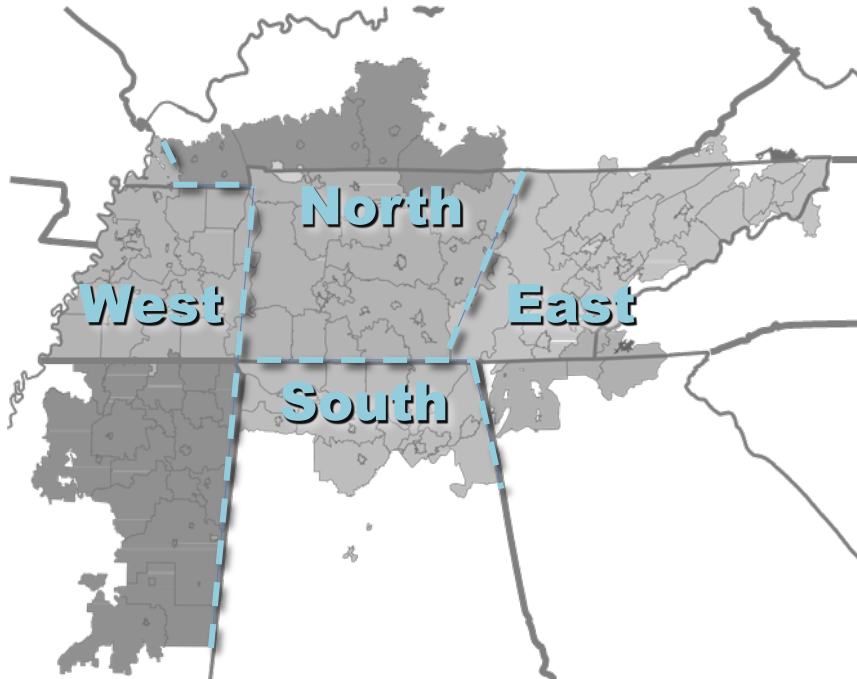




External Relations will be establishing a Regional Relations business unit (BU) consisting of Customer Relations, State and Local Government, and Community Engagement functions. We expect the Regional Relations BU to be implemented later in FY21.

The Regional Relations BU will consist of 4 Regions



Regions

- East (Northeast & Southeast Tennessee)
- North (Middle Tennessee & Kentucky)
- West (West Tennessee & Mississippi)
- South (Alabama)

This new structure keeps the 7 existing customer districts intact, distributes the major LPCs and 5 major cities across the regions, and aligns the regions along natural customer groupings.