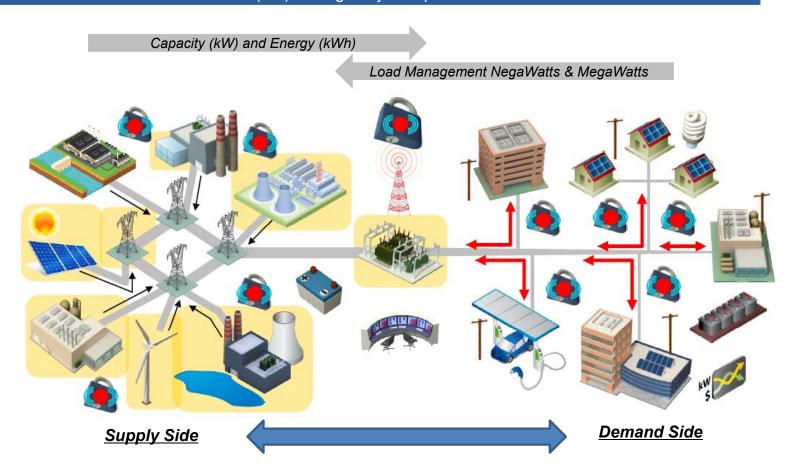




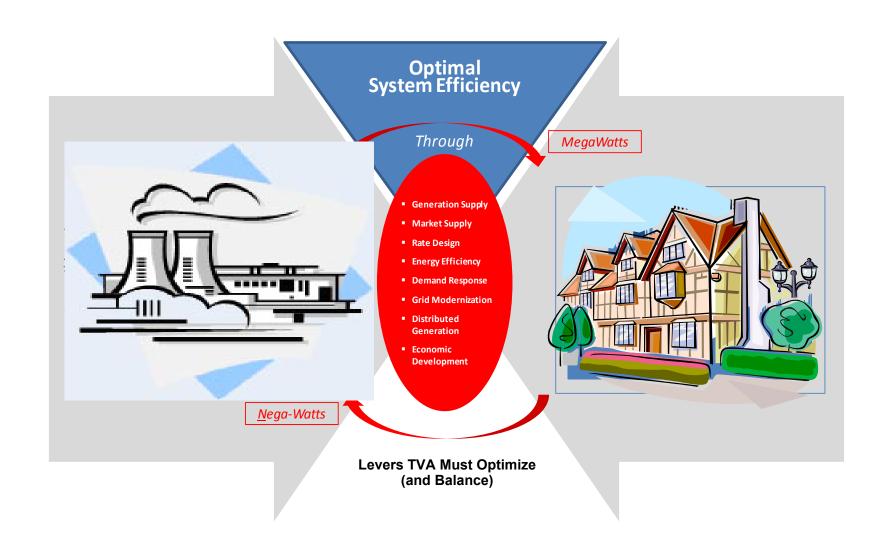
Operating an Electric System that is Multidirectional

Evolving Reality: Renewables, energy efficiency (EE), distributed generation, demand response (DR) managed by multiple entities



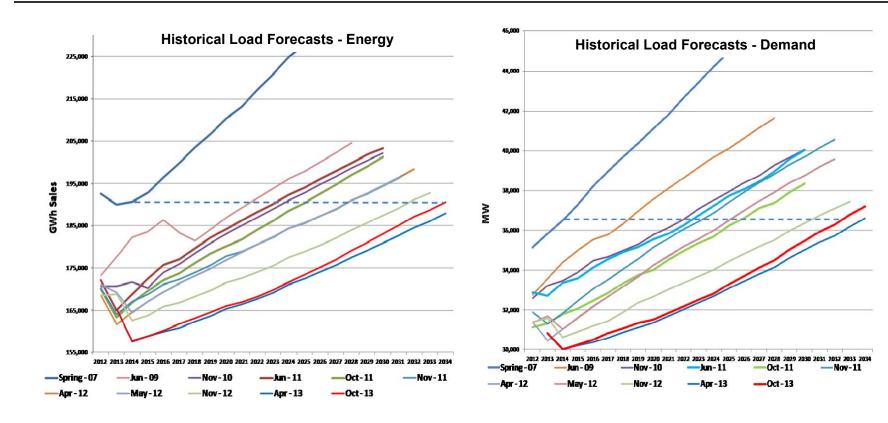


Balancing Supply- and Demand-Side Resources





Providing High Reliability in an Uncertain Future

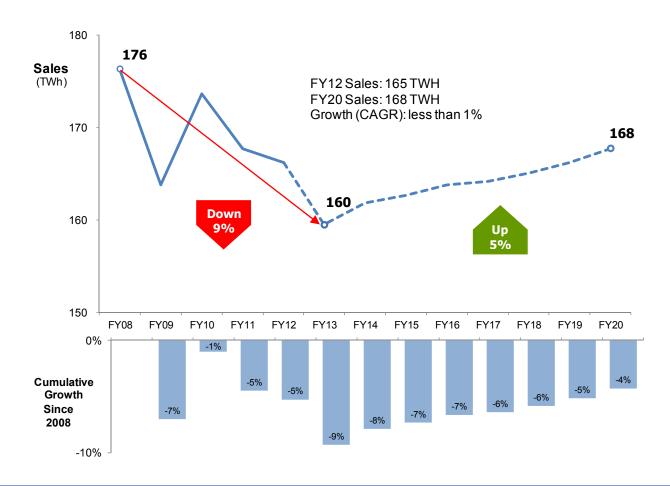


Load Forecasts have progressively been reduced as they have been revised and updated over the last several years



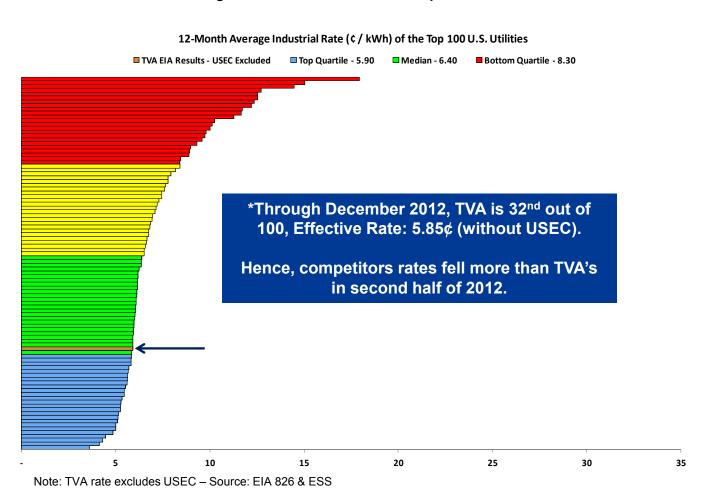
Reacting to Declining Demand

Challenge: Slow economic recovery and lower sales



Ensuring National Rate Competitiveness

Average Effective Industrial Rate - Top 100 Utilities



Source: EIA



Addressing Impending Environmental Regulations

