

Price, Terms, and Conditions



Green Switch is Green-e Energy certified, and meets the environmental and consumer-protection standards set forth by the nonprofit Center for Resource Solutions. Learn more at www.green-e.org. You may cancel or change your participation at any time. You may adjust your agreement to purchase **Green Switch** from TVA by calling the customer service number or writing to the billing address listed below.

Company:

Tennessee Valley Authority

Whom should I contact for more information?

Contact your local power company or TVA's **Green Switch** staff at renewables@tva.gov, or visit www.tvagreen.com. You may also write to **Green Switch**, 1101 Market Street BR 5B-C, Chattanooga, TN 37402, or call 1-866-673-4340.

How will I be billed?

A line item for participation in **Green Switch** will appear on your monthly power bill from your local power company.

How will my electricity bill be calculated?

Green Switch is sold to residential and commercial consumers in 200-kilowatt-hour blocks (about 16 percent of a typical consumer's monthly energy use). Each block adds \$2 to the customer's monthly power bill. Consumers may buy as many blocks as they wish.

How much will be total electricity service cost, including utility charges?

Each block of renewable energy purchased adds \$2 to the consumer's monthly power bill.

Will my electricity rates change over time?

TVA may alter, amend or end **Green Switch** at any time. Participating consumers will be notified by mail one month in advance of any rate changes.

What sources will be used in my certified product?

Green Switch is expected to be made up of the following resources in 2020:

Solar	70%	AL, GA, KY, MS, NC, TN or VA
Wind	20%	AL, GA, KY, MS, NC, TN or VA
Biomass	10%	AL, GA, KY, MS, NC, TN or VA

If I want to terminate this agreement/contract, what is the early termination fee?

There is no termination fee associated with this agreement. Participation is voluntary and month-to-month. This purchase and agreement may be terminated at any time.