



Our Customers on Public Power

TVA Customers & Partners on Strength of Public Power

“We appreciate TVA for sharing the results of their successful financial stewardship by providing a Pandemic Relief Credit and additional Community Care Fund matching grants to support local power companies in serving our communities during these very difficult times.

Actions like these set TVA and the Public Power Model apart by demonstrating a clear and responsive commitment to joining local power distributors in putting people and communities first.”



- David Wade
President and CEO

“TVA is a regional asset with a national vision. Roosevelt said that TVA would be a birch rod by which others are measured. That mission continues—especially during a period of dramatic change.

TVA and Local Power Companies can help determine cost-effective ways to take advantage of technology advances to innovate the power industry. Our partnership is uniquely suited to seek answers to tough challenges, like cost-effectively integrating distributed energy resources into the grid, building new approaches without burdening those who can least afford it, and pursuing environmental justice without skyrocketing costs. Public power is well situated to navigate uncertain waters without unduly increasing costs to end-use customers.”



- Wes Kelley
President and CEO

“The assistance TVA has provided to KUB customers through \$80,000 in community agency grants, the Back to Business program, and the proposed Pandemic Relief Credit will have a real and positive impact on those we serve.

These efforts build on a strong partnership that has resulted in the Home Uplift program, providing weatherization improvements to create more efficient housing for our low-income customers. Since 2015, our partnership has combined TVA funding with local funds and other grants to weatherize nearly 1,800 homes in our service area. Our partnership has also provided pilot programs like Green Switch Match and programmable thermostats, which give customers more options to help manage their own environmental impacts; and energy efficiency workshops which provide useful information and do-it-yourself resources for customers to reduce their bills. Together, we are giving customers the help they need when they need it the most.”



- Gabe Bolas
President and CEO

“During these extraordinary times, the benefits of public power have never been more evident. As other areas of the country experience rolling blackouts, millions of residents across the Valley continue to enjoy some of the lowest electric rates and highest levels of reliability anywhere in the country, because of TVA and its leadership.

As the impacts of the pandemic became apparent, not only did TVA immediately step forward in its regulatory role to provide each Local Power Company (LPC) with the ability to offer flexibility in terms of payments and suspension of service, but it also provided much needed financial assistance to our customers through the Community Care Fund.

At the same time, the Back to Business Program gave industrial customers much-needed assistance to get those same customers back to work. As the impacts of the pandemic continue to be felt, we are excited by TVA’s continued commitment to these timely solutions and the introduction of the Pandemic Relief Credit. Whatever the challenge, I am proud that we have a partner like TVA to stand beside us so that together we can continue to provide the essential service that our customers depend upon and deserve.”



- Gregory J. Fay
CEO and General Manager

“As partners in public power with TVA, we are collectively blessed by the Long-Term Partnership, Community Care Fund, Flexibility Options, Back to Business incentive, and Pandemic Relief Credit. Thanks to TVA’s board and leadership for moving forward a partnership vision that benefits the public power model in the Valley.”



- Jody Wigington
General Manager and CEO

“Since 1933, TVA has been committed to providing public power in the Tennessee Valley by partnering with those best suited to understand local needs, which are the local communities themselves. Erwin Utilities is proud to have partnered with TVA to provide safe, reliable, and efficient service to the people of Erwin and Unicoi County since 1945. We look forward to TVA’s continued partnership to preserve and support local power companies, large and small, to ensure that each community, regardless of size, is able to provide public power that meets unique local needs.”



- Lee H. Brown
President and CEO

“When TVA was considering its strong financial position despite the impacts of the pandemic, I truly appreciate TVA for including its customers in consideration of surplus revenues. I recognize that TVA could use that money to pay down debt or invest back into its assets, but I agree that the Pandemic Relief Credit is the right thing to do in the face of the challenges we must address today.

As a municipal utility in Tennessee, I represent and fully support public power in the Valley. Actions like this and many more demonstrate the value this model delivers now and for the future.”



- Jason Griggs
Superintendent

“TVIC supports the public power model as it currently exists at TVA and the collaborative approach TVA takes with its stakeholders to establish strategic direction and achieve long-term objectives. Through the leadership of experienced and capable management, successful public power entities are able to focus on the provision of low-cost, reliable power to benefit all customers.

TVIC supports TVA’s ongoing focus on controlling its costs and providing competitive rates to all of its customers and views TVA as a reliable, long-term partner under its current structure as a not-for-profit public power provider.”

**- Tennessee
Valley Industrial
Committee**

“The partnership between TVPPA members and TVA has driven economic development and enhanced the lives of the millions of people who call the Tennessee Valley home. We commend TVA and its leadership, especially TVA CEO Jeff Lyash, for recognizing the challenges local power companies continue to face as the result of lost revenue from the discontinuation of shut-offs this spring.

The economic impact of COVID-19 on local power companies has been felt throughout the Valley. TVA’s Pandemic Relief Credit, along with the continued commitment to the Community Care Fund and the Back-to-Business credit program for industrial customers, will provide much needed relief.

We further commend them for putting decision-making regarding the use of Pandemic Relief Credit funds in the hands of local power companies so they can make decisions based on their unique knowledge of their business and community needs.”



Tennessee Valley Public Power Association, Inc.

- Doug Peters
President and CEO

“Nashville Electric Service has been meeting the needs of our customers and community for more than 80 years and TVA has been our partner since day one. We take our mission of providing safe, reliable, and affordable power very seriously, and it would not be possible without our strong collaboration with TVA. Jeff Lyash has brought a significant amount of positive change to the Valley in the short time that he has been in the position of President and CEO of TVA.”



- Decosta Jenkins
President and CEO

“We had several industries that took advantage of the Back To Business credit during the pandemic. This credit saved them a great deal of money, and extending this credit could be very beneficial if they have to curtail production again due to the pandemic.

There are many families in West Tennessee effected by the pandemic. The Community Care Fund has allowed us to partner with TVA and leverage funds that directly helped those in need. These funds helped those in need pay rent, pay utilities and provided help for other basic needs. We continue to see a need in West Tennessee. The continuation of this program is greatly appreciated as we try and help those who continue to be impacted by the pandemic.”



Jackson Energy Authority
One thing you can count on.

- Jim Ferrell
President and CEO

“One of the most important things a leader can do during challenging times is build trust by supporting team members. I’m pleased that TVA will be lowering wholesale rates to provide stability to local power companies. LPCs face tremendous challenges this year ranging from severe weather to COVID-19. When someone joins you in a struggle, it provides stability and generates hope and positivity. For this, I am grateful.”



A Touchstone Energy® Cooperative 

- Randy Carroll
CEO